

## Pop-Up Ecosystem 5th Webinar – Social care and Home care in COVID Times



13th May 2020 @ 1:00 pm - 2:30 pm

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**ISRAA**

Istituto per Servizi di Ricovero  
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# Two Examples from Veneto Region (IT) for Home and Social Care in Covid-19 Times

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### OBJECTIVES

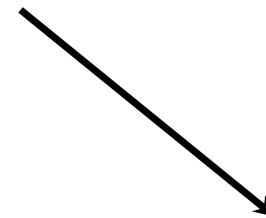
- Deal with the problems and difficulties of dementia with greater competence
- Build and share a more conscious care path

### SERVICES

- Information counter
- Group activities
- Consultancies
- SAPAD
- Alzheimer Cafè

#### **COVID-19** SITUATION STOPPED:

- Group activities
- SAPAD
- Alzheimer cafè



# CSD - DEMENTIA CARE CENTER ISRAA

## FOCUS

- **Alzheimer coffee:** Meetings on a monthly basis dedicated to those who care for a family member with cognitive impairment, in which to ask advice from expert speakers and share their experience.
- **SAPAD:** Free personalised family counselling service, aimed at providing information on care, specialist assessments, psychological support. It takes place in eight home meetings.



On Facebook's page 4 sessions:

1. Alzheimer caffè online every week
2. Weekly session about Books with a dementia topic
3. Sessions with tips and tutorial for people with dementia
4. Books, papers and other international publications about the dementia topic for the professionals



## LESSON LEARNED about moving groups on line

### POSITIVE

1. Deeper reflexions online than face to face for closed groups
2. You can revise your live performance and correct behaviors in the future
3. Continue to help people in anycase

### NEGATIVE

- Difficult to work without the feedbacks of a real public
- You feel more judged and pay too much attention on words and attitude you have
- Technical issues and difficulties (setting, audio, colours, posture)
- Difficulties on reading comments and interactions

## Experience 2 – Portale Parenti for informal caregivers remote communication with older



Portale Parenti



## Portale Parenti

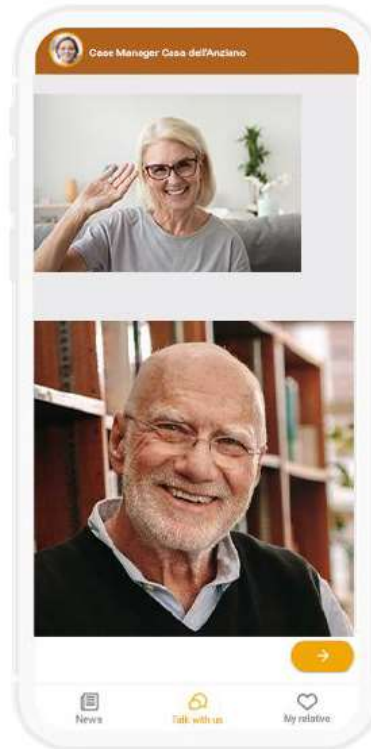
- A digital solution to **manage communication** between care providers and the patient's relatives.
- The app has been developed on the needs of the **social health organizations**.
- Available for **desktop** and **mobile**, compatible with **IOS** and **Android** systems.
- A **secure** and **privacy compliant** tool for managing communication channels according to privacy regulations.





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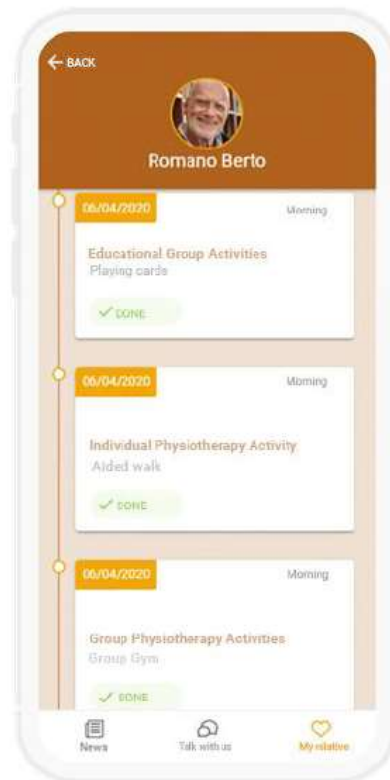
## Chat and VideoChat

- The case manager can create a **list of authorized relatives** that will access the patient information.
- A **dedicated chat channel** with instant messaging function saves conversations history for the future.
- **Video chat function** between the patient or the care provider and the relatives.
- **News section** to share useful service communications such as opening hours and general information.



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## Activities and vital parameters

In case of integration with the health care file platform: the provider sets the data to be shared with the relatives:

- **Vital parameters** such as temperature, saturation and blood pressure, or multi-dimensional scales values.
- **Scheduled and done individual or group activities**, such as gym, physiotherapy, educational and leisure activities.
- More information at [www.portaleparenti.it](http://www.portaleparenti.it)



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# Thank you!

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